

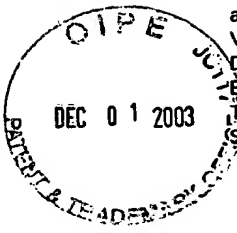
I hereby certify that this correspondence is being deposited with the United States Postal Service by Express Mail in an envelope addressed to: Mail Stop Non-Fee Amendments, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Date of Deposit: December 1, 2003

Express Mail No. EV 318286219

Typed Name of Person Mailing Paper or Fee: Terry J. Gruber

Signature: Terry J. Gruber



17/ EPT 12-12-03
RECEIVED

DEC 08 2003

GROUP 3600

PATENT APPLICATION

DOCKET NO. 10003235-1

**IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE**

INVENTOR(S): Robert E. Haines, et al.

SERIAL NO.: 09/710,366 **GROUP ART UNIT:** 3625

FILED: November 10, 2000 **EXAMINER:** Mark A. Fadok

SUBJECT: "Reorder-Assistance Functionality Levels"

**MAIL STOP NON-FEE AMENDMENT
THE COMMISSIONER FOR PATENTS
P.O. BOX 1450
ALEXANDRIA, VA 22313-1450**

SIR:

Amendment E

In response to the Office Action dated October 30, 2003, in which the Examiner indicated the reply (Amendment D) filed by Applicants on September 9, 2003 was not fully responsive to the prior Office Action because Applicants did not present arguments pointing out specific distinctions believed to render the new claims (claims 21-24) patentable over the applied reference(s), the Applicants submit the claims which were pending in said Amendment D and which remain pending, as set forth beginning on page 2 hereof.

Remarks/Arguments begin on page 7 of this paper.

Serial No.: 09/710,366
Case No. 10003235-1
Amendment E